

ETRS AWARD CRITERIA

ZENITH AWARD

As our region's most prestigious award, the Zenith Award should be presented to one who has exhibited untiring dedication to the water utilities industry and to this organization.

The recipient's service should:

- a. Span a period of 20 or more years
- b. Have included activity at the local, **plus** regional or state level of TWUA
- c. Indicate a sincere interest in the protection of the public health and our environment, as well as in helping others to do so by serving in this organization and supporting its devotion to those goals.
- d. Be voluntary, or if part of their regular duties, should be far above that which would normally be expected of them.

DISTINGUISHED SERVICE

As our region's 2nd highest award, the Distinguished Service Award should be presented only to one who has exhibited untiring dedication to the water utilities industry and to this organization.

The recipient's service should:

- a. Span a period of 15 or more years
- b. Have included activity at the regional or state level of the industry and the Association
- c. Indicate a sincere interest in the protection of the public health and our environment, as well as in helping others to do so by serving in this organization and supporting its devotion to those goals.
- d. Be voluntary, or if part of their regular duties, should be far above that which would normally be expected of them.

OUTSTANDING PROFESSIONAL

The Outstanding Professional Award should be presented only to one who has exhibited dedication to the water utilities industry and exemplary service to this organization.

The recipient's service should:

- a. Span a period of 5 to 15 years
- b. Have a service scope extending beyond the local utility and District/Chapter level of the organization.
- c. Have included activity at the TWUA Region or Section level, but may include the State level
- d. Indicate a sincere interest in the protection of the public health and our environment, as well as in helping others to do so by serving in this organization and supporting its devotion to those goals.
- e. Be voluntary, or if part of their regular duties, should be far above that which would normally be expected of them.

OUTSTANDING NEW PROFESSIONAL

The Outstanding New Professional Award should be presented to one who has served the water utilities industry and this organization in an exemplary manner. Exemplary service may be demonstrated by achievements in the certification programs in place, or in other areas demonstrating professionalism.

The recipient's service should:

- a. Be no more than 5 years in length
- b. Include activities in his/her local TWUA District/Chapter
- c. Demonstrate a sincere interest in protection of the public health and our environment, as well as help others to do so by supporting this organization and its devotion to these goals.
- d. Be voluntary, or if part of their regular duties, should be far above that which would normally be expected of them.

EXEMPLARY SERVICE AWARDS

The Exemplary Service Awards may be presented to those whose service to the industry or the organization is of any duration. These awards are designed to recognize outstanding contributions to the industry or this organization in a particular service area, whereas the previously described awards are intended to recognize overall excellence.

The 6 areas of service in the Exemplary Service Awards category are:

- 1. Education and Training-** for service to the education & training needs of TWUA and/or the water utilities industry
- 2. Public Education –** for service to improve the public awareness of the importance of water and the issues involved in the water utilities industry
- 3. Leadership –** recognizing one who has shown exceptional leadership skills in the Association or one of the subsidiary Regions, Sections, Districts, or Chapters.
- 4. Community Improvement-** recognizing one who has been instrumental in bringing about a significant improvement in the protection of the public health or the water related environment in the community in which he/she lives
- 5. Community Service –** for service to the community in a non-industry related manner, thus causing favorable reflections upon the water utilities industry and/or the TWUA.
- 6. Heroism-** recognizing one who has performed an exceptionally humanitarian act, whether on the job or in their private life.

OPERATOR OF THE YEAR

These awards recognize individuals-without regard to job title-for their service to their utility, to their community, to the profession as a whole, or to this organization and its goals. There is no minimum of years of TWUA membership required, and no TWUA leadership experience is necessary. The operator awards are split into 2 categories, those employed in cities with a population of less than 10,000 and those employed in cities with a population of greater than 10,000. The recipient's service should:

- a. Be voluntary, or if part of their regular duties, should be far above that which would normally be expected of them.